



## Limited 10 year Warranty – Dorm Furniture

### OCE PRODUCT WARRANTY – Effective date: April 01, 2021

Oregon Corrections Enterprises (OCE), PO Box 12849, Salem, Oregon 97309-0849, USA, warrants the products sold to be free from defects in material and workmanship. During the warranty period for the product, OCE, at its discretion, will repair or replace any product, part, or component covered by this warranty, which fails under normal use as a result of a defect in material or workmanship. OCE will repair or replace the aforementioned product, part, or component with a comparable product, part, or component. OCE's vendor products, components, and textiles are subject to vendor's current warranty. This warranty extends only to the original purchasers who acquire new products from OCE and does not cover loss, theft, or failure to normally maintain products. Any misuse, abuse, unauthorized repair by non-OCE personnel, alteration, or modification to the original product voids the warranty. Limited warranty covers only OCE provided products, components, and related repair work performed by OCE. The warranty period starts from the date of delivery.

### LIMITS OF LIABILITY

THIS DORM FURNITURE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES WHETHER WRITTEN, ORAL, IMPLIED, OR STATUTORY. OREGON CORRECTIONS ENTERPRISES SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, PERSONAL INJURY OR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM ANY DEFECT.

### SHIPMENT DAMAGE CLAIMS

All products are packaged to comply with carrier requirements and leave the manufacturing facilities in good condition. Customer shall be responsible to carefully inspect all products upon delivery and before acceptance. Any damage discovered upon delivery must be noted with the delivery driver paperwork. Notification of damage discovered after delivery must be given to OCE within five (5) business days immediately following delivery, and all damaged product must be kept at the point of delivery in its original packaging.

### SHORTAGE CLAIMS

Shortage claims must be reported within ten (10) business days after delivery. Shortage claims reported later than ten (10) business days after delivery will not be honored. Customer shall be responsible to carefully inspect all products on the invoice are accounted for upon delivery before acceptance.

### PRODUCT WARRANTIES

These Terms, Conditions, Rights, and Warranties may change. Purchases of products from OCE shall be subject to OCE's then current Terms, Conditions, Rights and Warranties which can be found at: [www.oregon.gov](http://www.oregon.gov).

### OBTAIN SERVICE UNDER THIS WARRANTY

Please call our customer service unit at 1-800-776-7712. Please reference the sales order number.

### EXCLUSIONS

This warranty covers defects in manufacturing discovered while using the product. The warranty does not cover parts that are subject to normal wear and tear; natural variations in wood grains or patterns; matching of colors, grains, or textures of natural materials; changes in surface finishes due to exposure to sunlight or humidity. This

warranty does not cover loss or theft, failure to normally maintain products; damage caused by misuse, abuse, unauthorized modifications or improper storage conditions, to include prolonged exposure to extreme environmental conditions.

## ACCEPTANCE OF TERMS

This warranty is valid from the date of delivery to the original End User and is non-transferable. It shall be immediately invalidated in the event that the product is resold, transferred, or rented to any third party or person other than the original consumer who purchased this product from Oregon Corrections Enterprises. Acceptance of the product by you shall constitute your acknowledgment and acceptance of the terms, provisions, limitations, and exclusions set forth herein. Such terms, provisions, limitations, and exclusions shall not be modified, deleted, or supplemented except by an express written acknowledgment of OCE.